# **Gagauzia wine-tourism strategy**

#### Implementation, monitoring, evaluation, etc.

#### Comrat / Gagauzia, September 27, 2018

#### Vladimír Benč

Research Centre of the Slovak Foreign Policy Association, n.o.

Hlavná 11, 080 01 Prešov, Slovak Republic

e-mail: benc@sfpa.sk

tel./fax: +421 51 7721 018

web: www.sfpa.sk



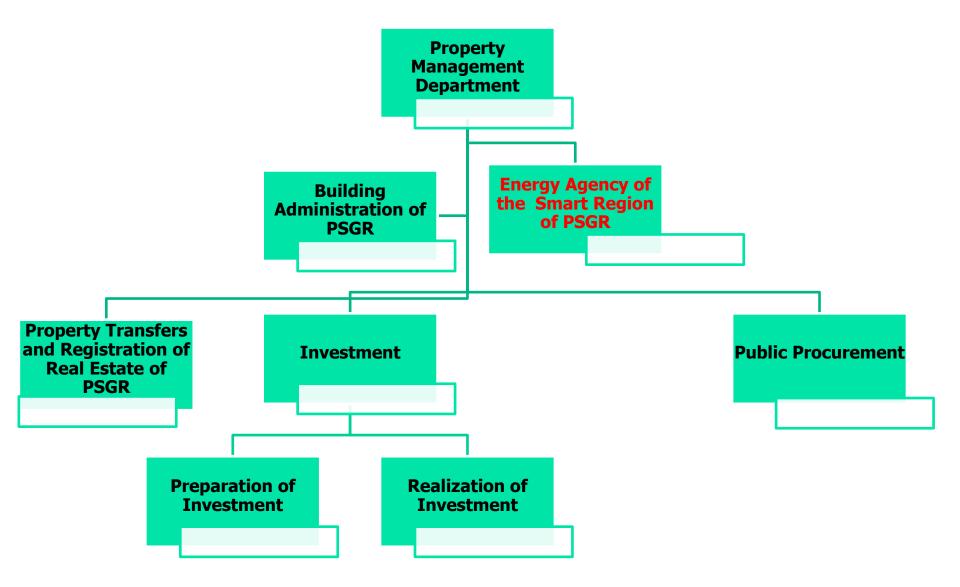
## Some key remarks ...

- Factors for a success:
  - Pillar 1: Well-designed and well-implemented strategy and projects
  - Pillar 2: People-focused management: adaptive executive and board leadership (institutional set-up for the Strategy implementation)
  - Pillar 3: Financial sustainability & identification of financial resources (FinPlan)
  - Pillar 4: A culture that values partnership & cooperation of local stakeholders
  - Pillar 5: Internal monitoring for continuous improvement + if possible external evaluation of effectiveness
- Strategy must be a *"*living" document:
  - Should be easily adapted to internal or external changes and needs, esp. the Action plan
  - Regularly updated & monitored
  - Transparent and widely promoted
- Important to maintain the implementation platform clustering of actors and stakeholders
- Synergy with other actions / initiatives wine-tourism can't be developed without infrastructure, business and legal environment improvements, etc.

#### Implementation

- Management
  - appointment, delegation, coordination, motivation, supervision, training, giving advice
  - communication team and the outside (communication channels and networks, e.g. communication strategy)
  - finding solutions and compromises (conflict management, decisions, etc.
- Capacity and engagement, involvement of partners, transferability of successful examples, etc.
- The institutions/organizations responsible for the implementation of the Action Plan - Implementation Unit ??? / Agency for tourism development ???
  - Исполнительный комитет АТО Гагаузия
  - Управление культуры и туризма АТО Гагаузия
- Overall coherence and efficiency of work, e.g. realistic schedule for the implementation of the Action Plan
- Preparedness of the project for implementation (usually part of the exante evaluation)

#### **Case: PSK – designing the implementation structure**



### **Possible principles for project prioritization**

- 1 Highest
  - a) Projects resulting from the law and / or from the conditions of approximation of European Union law,
  - b) Projects under implementation
  - c) Projects dealing with an emergency or emergency situation.
- 2 High
  - a) Projects resulting and supported from/by strategic documents
  - b) Projects with valid building permit and completed public procurement (investment);
  - c) public-private partnership projects in which the investor arranges the preparation and implementation phase.
- 3 Medium
  - Projects that have the possibility to apply for foreign and complementary sources of funding (investment, non-investment).
- 4 Low
  - a) Projects defined as intentions without project documentation / building permit (investment).

## Financing

- Indicative financial plan (financial intervention matrix) is necessary (also for potential investors)
- Profit (revenue generating) & non-profit projects
- Feasibility studies, financial analysis & CBA in place
- Financial modeling different possibilities for financing (again prioritization ...) + multisource financing :
  - The proper source of financial security:
    - Public resources, e.g. own and state budget
    - Own or state-owned special-purpose funds (e.g. Envirofond)
    - Budgets of municipalities and cities
    - Other sources such as private sector, sources of target groups, loans, etc.
  - Additional sources of financial security:
    - Grants and funds from the European Union, and other international donors

#### **The Performance Framework / Indicators**

- Categories: output (an immediate, tangible yield the 'product'), outcome (a change that occurred because of action taken), impact (the long-term or indirect effects of outcomes)
- Procedure:
  - Determination of the baseline and target values of the indicators
  - Methodology (e.g. method of calculation of the values) & Data sources/collection (data verification is important !)
- Revision of the Action Plan & Strategic document

Indicator	Unit of measure	Category of indicator	Baseline value	Baseline year	Target value (year)	Source of data	Monitoring interval
Total number of jobs in the wine-tourism sector	%, EUR, number	Result, Output, Impact				Municipality, register, statistical office	Annually

# Monitoring

- 3-level process:
  - Measurement
  - Evaluation
  - Correction
- The basic element of monitoring is the project, and at the Strategy level a comprehensive monitoring report should be prepared on the annual basis.
- Basic monitoring tasks:
  - The subject of the project aims, activities ...
  - Project timetable
  - Project budget
  - Other dimensions: quality, risks
- Reporting:
  - Project status reports (internal, external, regular, irregular)
  - "Threat" reports on the progress of the project or performing the task

### **Risks monitoring & management**

- Risk plan highlighting potential risks and actions taken to mitigate them
  - Identify preventative actions to prevent the risk from occurring
  - List contingent actions to reduce the impact, should the risk occur
  - Schedule these actions within an acceptable timeframe
  - Monitor the status of each risk throughout the strategy / project implementation

Type of risk	Source of risk	Possible negative impacts	Probability
Financial			
Technical			
Legislative			
Environmental			
etc.			

#### **Evaluation**

- Strategy / project evaluation means thorough collection and evaluation of strategy / project information or certain aspects of it in order to make the necessary decisions.
- Internal (self-assessment) vers. External (Peer review)
- Verify that we do what we think we are doing. Whether the strategy / project is really running as planned (process evaluation).
- Start thinking about what project is about, what its goals are and how we can achieve these goals (goal evaluation).
- Get information about the shifts in the project, about what works and what does not work, and, above all, why.
- Understand, verify and measure the impact of our actions on target groups - evaluate qualitative results.

#### **Evaluation**

- Evaluation should be carried out according to the phase of the program/project implemented:
  - ex-ante: when planning (planning ev.),
  - ad-hoc and/or mid-term: continuously during implementation
  - ex-post: a summative evaluation (summarizing the implementation)



Thank you for your attention <u>www.sfpa.sk</u>